

Personal Information:

Stephanie Vargas

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Portfolio: <http://stephanievargas.com>

Objective:

Innovative Solutions Architect with over 15 years of experience in front-end development and user experience design seeking opportunities where I can provide client-focused designs, create user-friendly applications, and experiment with new technologies.

Work Experience:

Fiserv (March 2009 - Present)

Solutions Architect, Advisor: October 2020 - Present

- » Advisor of a front-end development team of 8 associates
- » Attend product release sprint calls with development teams & stakeholders
- » Provide feedback to application development teams to ensure positive user experience
- » Develop standardized CSS templates for application customization of Retail Online, Business Online, and Configure banking solutions
- » Provide one on one virtual training and guide new associates through processes and procedures
- » Document processes on team Wiki and internal process sites
- » All responsibilities of Solutions Architect, Senior

Solutions Architect, Senior: January 2017 - October 2020

- » Senior member of a front-end development team of 8 associates
- » Develop standardized CSS templates for application customization of Retail Online, Business Online, and Configure banking solutions
- » Branding of Retail and Business Online Banking product user-interfaces through internal authoring tools, CSS, HTML, and JavaScript
- » Support and maintain over 2000 Retail Online and over 1000 Business Online Banking application websites through ticketing system within SLAs and mitigate case reopening

Web Services Coordinator: January 2012 - December 2016

- » Team lead of centralized branding team located in Costa Rica.
- » Create Quality Assurance process and documentation, implement and ensure QA compliance.
- » Recruit, pre-screen and interview candidates for branding team positions
- » Train new employees in the branding processes for our retail and business online banking products.

- » Provide weekly reports to upper management to determine team objectives, accomplishments and case output.
- » Responsible for branding consumer and business online banking products by customizing the user interface via CSS, HTML, JavaScript along with internal authoring tools.
- » Completed Managing Matters management course.
- » Completed Lean Six Sigma Yellow Belt course.

Web Services Analyst: October 2009 - December 2011

- » Responsible for the distribution of work flow for the development team in Costa Rica.
- » Provided weekly status reports to management.
- » All responsibilities of Web Developer

Web Developer: March 2009 - September 2009

- » Responsible for completing maintenance requests through internal ticketing system within SLA
- » Coordinated with Web Analysts to work on website maintenance and redesigns
Maintained over 100 client web site accounts while promoting the sale of new web site designs, and web feature upgrades.
- » Implemented upgrades, such as flash animations, JavaScript slide shows, secure forms, and content management systems.

Volunteer Work

YCP Fairfield County: President & Director of Marketing

- » Manage leadership team, attend quarterly meetings with Board providing chapter updates, metrics and financials
- » Create marketing materials for print and online advertising (Adobe Creative Suite and Canva)
- » Create and maintain consistent email marketing
- » Social media marketing on Meta (Facebook and Instagram) and LinkedIn

Professional Skills:

Adobe Creative Suite (Photoshop, Illustrator, InDesign, XD, Dreamweaver), Visual Studio Code, Brackets, Microsoft Office.

HTML5, CSS3, JavaScript, jQuery, PHP, Wordpress, SEO, UX Design, Digital/Social Media Marketing

Education & Learning:

Currently Learning:

Master Digital Marketing

Gibbs College - Norwalk, CT

Degree of Applied Science in Visual Communications Summa Cum Laude

LinkedIn Learning Paths:

Managing and Leading Developers
Advance Your Skills as a Manager

Saint Joseph High School - Trumbull, CT

High School Diploma